



HOME**STREAM** TV

# Setup Guidelines

## Installation/Setup

HomeStream TV streaming service requires a compatible streaming device or compatible smart TV. A variety of recommended compatible devices are available at [MyHomeStreamTV.com](http://MyHomeStreamTV.com). The purchase and setup of a compatible streaming device is your responsibility. **Device setup includes connecting the streaming device to your TV and establishing the user account required to operate the device.** Examples of these include: an Amazon Account for use with a Firestick, a Gmail account for use with an Android device, and an Apple ID and iTunes/ App Store account for use with an AppleTV or other iOS device. This account setup information should be kept confidential as it is proprietary information. You will need to enter this information in the required fields when prompted. If a Home Telecom technician visit is required to complete your login, please do not share this proprietary information with them.

**HomeStream TV is designed to be a self-installation product. Installations that require in-person assistance from a Home Telecom technician will incur a charge of \$39.95. If a Home Telecom technician is required to install on additional devices after the initial installation, a charge of \$75 per hour will be incurred.**

For a full list of compatible devices, visit [MyHomeStreamTV.com](http://MyHomeStreamTV.com).

## Internet Connection

HomeStream TV requires Home Telecom internet with a minimum speed of 6 Mbps per stream. Viewing HomeStream TV on more than 1 device simultaneously may require a higher level of internet speed. The quality of your HomeStream TV stream may vary depending upon a variety of factors, some of which could be related to the environment at your home, the number of devices connected to your home broadband network, and the type of device you are using for streaming. In the event you do not have a strong WiFi signal in the areas of your home where you wish to stream HomeStream TV, Home Telecom's premium WiFi service may be a solution. In the event you experience an interruption in your broadband connection, HomeStream TV will be affected.

### **HomeStream TV Checklist:**

- Home Telecom Internet of 6 Mbps per stream
- Compatible streaming device or compatible smart TV
- Streaming device connected/installed on TV
- Established device user account with login information
- Download HomeStreamTV App



888-746-4482

[MyHomeStreamTV.com](http://MyHomeStreamTV.com)